



# Field Service Operations

## Everything You Need at Your Fingertips

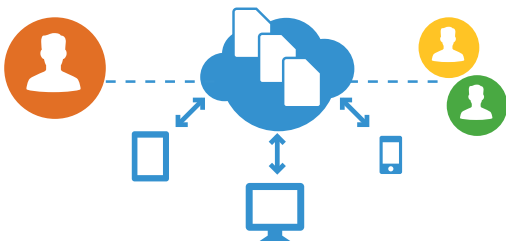
Introducing EMC Syncplicity, a powerful and intuitive file sync-and-share solution that makes it easy to access your files in the field, and collaborate with your team — all from a smartphone or tablet.

Need to resolve issues or make a split-second decision in the field? With Syncplicity, you get instant access to all your current manuals, step-by-step instructions, schematics, and more. Process work orders, provide status updates, and file reports anytime, anywhere. You can even access large files such as 3-D models and as-built drawings with no FTP or email needed.

Whether you're replacing obsolete paper-driven processes or expensive "brick" handheld units, Syncplicity empowers your team with a whole new level of field productivity and collaboration.

### Easy and Secure – With Just a Tablet or Smart Phone

- Instant, automatic syncing puts the most current information into everyone's hands
- IT-approved, military-grade security complies with corporate and industry regulations
- Our breakthrough iPhone UX takes mobile productivity to a whole new level
- Simple enough for your least tech-savvy user



Learn more at: [www.syncplicity.com](http://www.syncplicity.com)

### View, Edit & Share from Anywhere

- As-built drawings
- Client documents
- Compliance documents
- Demos
- Manuals
- Maps
- Notes
- Operational documents
- Product information
- Product presentations
- Reports
- Schematics
- Status updates
- Step-by-step instructions
- Task lists
- Technical documentation
- Standard operating procedures
- Work orders
- 3D models